August 12 2022

The Principal,

ODM Public School

Patia

Bhubaneswar

Sir,

Sub : **Utility, Coaching Class and their related problem**

1. My daughter, Urfee Ayub got admitted to class XI (Science) in Day Boarding section of your school for the Academic Year 2022-23. As advised time to time I have completed the admission procedure. I have submitted all the required documents (i.e, School Leaving Certificate, Migration Certificate, Conduct Certificate, Mark Sheet etc.) in physical form. I have been given a schedule of fee payment in ODM Connect App. I assure the payment on time as per the schedule. I hope, option to make payment through credit card is available in such app.
2. I thank you and school administration for the bus facility provided to my child for commutation. I am sure she won’t have any problem in commuting.
3. I have paid for the school uniform and have received some of the stuffs.
4. Shoes are not yet received as the shoes for her feet size are not available.
5. She has been provided with a blazer which is a size bigger that that she can wear. That needs to be exchanged to her required size.

Utility store opens only on Saturday from 2.00 PM to 6 PM. Her class gets over at 12.45 PM and she has to catch the bus for coming back home. It is not possible for her to stay back to collect the stuff unless an alternative transport facility is available.

I travelled twice to school only to know that required stuffs are not available. My place is 15 Kms away from the school and I have other works to do also. A phone number communicating the availability of required stuff is denied to me despite of my request.

Appreciate the availability of required stuff and a mode of communication with the utility store that can help in collecting stuff.

1. Current session of school has started late because of Covid-19 pandemic. Students will have less time to cover up the courses and prepare for the challenge of entrances ahead. Late start of coaching classes may shorten the time for preparation. Appreciate if the coaching classes can start early giving a bit of time for students to prepare themselves.

Thanking You,

Mohammad Ayub

Mob No. - 9437075232