



Re: Payment for Std. 6 and Books Issue difficulties in Std. 7 for SHRISWARUP (#3529)

1 message

Sanat Mishra <sanatmishra9999@gmail.com>

Thu, 8 Dec 2022 at 16:18

To: Happiness Help Desk <HappinessHelpDesk@odmegroup.org>

Cc: Soumya Pradhan <soumyaPradhan@odmegroup.org>, Nilamadhava Mishra

<nilamadhava.mishra@odmegroup.org>, Shalendra Ganda <shalendra.ganda@odmegroup.org>, Sandipan Hui

<sandipan.hui@odmegroup.org>, Swoyan Satyendu <swoyan@odmegroup.org>

Dear Sir,

It has been a long time since this matter was reported but I still see the Q1 FEE is showing as pending along with a hefty fine as well. This has cascaded to Q2 and Q3 session late fees as well.

When will this be closed? Plz updatd asap.

Also, plz revert the late fees for Q1, Q2, Q3.

Thanks,
Sanat.
9776640189

On Thu, 17 Mar 2022, 13:00 Happiness Help Desk, <HappinessHelpDesk@odmegroup.org> wrote:

Dear Parent,

The amount of 12130 is now captured and it will be adjusted in the 1st quarter accordingly.

As it will take some time to process, request you to kindly cooperate.

Regards



ODM HAPPINESS HELP DESK

T: 1800 120 2316

W: www.odmps.org



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On Thu, 17 Mar 2022 at 11:23, Sanat Mishra <sanatmishra9999@gmail.com> wrote:

Dear Sir,

Could you please share the update?

Thanks,
Sanat.

On Wed, 16 Mar 2022, 18:09 Sanat Mishra, <sanatmishra9999@gmail.com> wrote:

Dear Sir,

For Student: SHRISWARUP MISHRA, Admission no. 3529

I had paid all the fees for the previous session of Std 6 as on 10-Jan-2022 but the receipt for the fourth Quarter of JAN-MAR never reflected in ODM Connect.
I never noticed it earlier and hence did not bother to report it.

Today while attempting to pay for Std 7 books and session charges, it did not allow me to do so asking to clear the payment for 4th quarter of Std 6. Out of frustration, I did another payment for the same quarter so as to secure the books for Std 7 but to my nightmare this payment is again not reflecting in ODM Connect.

Net Net, I ended paying for the same Quarter of Std 6 two times but to no avail.
It does not allow me to pay fees for Std 7 and I am not able to collect Books/Notebooks.
Extra Amount paid so far is INR 12,130.

I request you to take this matter up with utmost priority, adjust the requisite fees for Std 7 so as to allow me to collect the books on an immediate basis and return the balance amount immediately.

Please help the student not to loose out on his studies in lieu of the Books.

The payment details made so far for Std 6 and the related Bank Transaction details for "**ODM Connect Not Reflecting payments**" are in the attached excel sheet.
First TAB "ODM Payment Apr2021-Mar2022" - contains the details of various payments made for Std 6.
Second TAB "OpTransactionHistory" - contains the concerned entries from my Bank Account Statement.

Waiting for your immediate response,

Sanat Mishra.
Cell - 9776640189
(Father of SHRISWARUP MISHRA)